



HOT LUNCH PROGRAM 2022-2023

Dear Homma Families,

With the start of this new school year, we are excited to launch the Homma PAC Hot Lunch Days!

If your family wants to participate in the Homma Hot Lunch Program, please set up an account on <https://homma.hotlunches.net/>.

All families, new and returning, must create a new account. If you had a previous account, it has been removed from the system to start this new school year. To register, you will need the school access code which is **HEHL**. Because we receive a large number of questions and have limited volunteers to help with responding to emails, we have compiled a list of common questions for your reference.

We appreciate your generous support for our Homma Hot Lunch program because all of the funds raised go towards classroom equipment, computers, the Homma Garden, library books, educational workshops and school activities for our students.

If you have questions, please let us know.

Thank you,

Jodie Weiler and Anna Reithmeier

On behalf of the Homma PAC

Email: contacthommapac@gmail.com

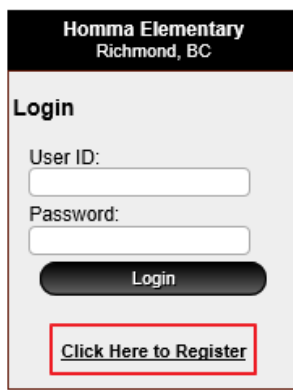
FREQUENTLY ASKED QUESTIONS

How do I register?

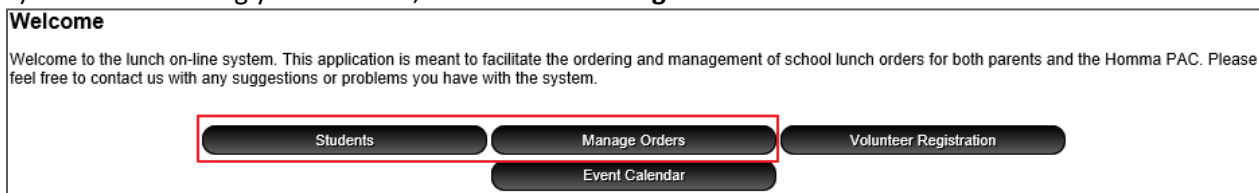
We ask all families (new and returning) to create a new 2022/2023 school year account on <https://homma.hotlunches.net/> because all account information is removed from the system over the summer break. Accounts from the last school year (2021-2022) are no longer active.

You can create a Homma Hot Lunch account by using the following instructions:

- 1) Go to: homma.hotlunches.net
- 2) Select “**Click Here to Register**” link (as shown below) and complete the form to register.



- 3) When registering for an account, you will need our school’s Access Code. **Homma’s code is HEHL.**
- 4) **Please remember your User ID, password and email address for future reference.** Use an email address that you regular check as confirmations and reminders will be sent to your inbox.
- 5) Once you have registered, you will be able to add your child(ren) and specify their teacher and division by clicking the “**Students**” button. Please ensure you select the correct classroom, as this is where the order will be delivered.
- 6) After adding your children, click on the “**Manage Orders**”.



How do I order?

- 1) Under your child(ren)’s name, click “**Order**” to select their hot lunch items. If you have more than one child you are ordering for, you need to create a separate order for each child.
- 2) Once you have selected your items, click “**Update Order & Proceed.**”
- 3) All orders must be paid by **credit card.**
- 4) Check to ensure your “Order Status” is “**Paid.**”
- 5) Next time you navigate to homma.hotlunches.net, just enter your login information and click the ‘Login’ button to access your account.

Hot Lunch: 2021 - 2022 - Orders will be accepted between
Monday September 20th, 2021 & Friday June 24th, 2022.

On-Line Order
Hot Lunch: 2021 - 2022

Mirabelle [REDACTED]

Pizza Factory Day
Tuesday October 5th, 2021

Cheese Pizza - Two (2) Slice Cheese Pizza	+	1	-	x \$5.50	\$5.50
Pepperoni Pizza - Two (2) Slice Pepperoni Pizza	+		-	x \$6.00	
Hawaiian Pizza - Two (2) Slice Hawaiian Pizza	+		-	x \$6.00	
Veggie Pizza - Two (2) Slice Veggie Pizza	+		-	x \$6.00	
					\$5.50
If you are able to assist as a volunteer on this lunch day please check this box <input type="checkbox"/>					

Purpose Smoothie
Friday October 15th, 2021

Little Smoothie - Blueberry, Raspberry, Banana, Coconut Water	+	1	-	x \$7.00	\$7.00
Cherry Cacao - Cherry, Bananas, Cacao, Dates, Coconut Milk	+		-	x \$7.00	
Poke Bowl - Avocado, with cucumber, edamame and pickled ginger on top of brown rice	+	1	-	x \$7.00	\$7.00
Fiesta Bowl - Yams, Black Beans, Corn, Pickled Onion, and our Chipotle Crema on Brown Rice	+		-	x \$7.00	
Grandma's Curried Chickpea Soup - Soup on top of Brown Rice	+		-	x \$7.00	
					\$14.00
If you are able to assist as a volunteer on this lunch day please check this box <input type="checkbox"/>					

When is the order deadline?

Orders are due on **Thursday nights at 9:00 PM.**

When are the Hot Lunch Days?

Please note the following planned Hot Lunch Days for Term 1 (October to December).


Hot Lunch Day	Vendor	Order Deadline (9 PM)
Friday, October 7	Pizza Factory	Thursday, September 29
Friday, October 14	Takeya Sushi	Thursday, October 6
Friday, October 28	Booster Juice	Thursday, October 20
Friday, November 4	Taco Luis	Thursday, October 27
Friday, November 18	Pizza Factory	Thursday, November 10
Friday, November 25	Dairy Queen	Thursday, November 17
Friday, December 2	Pizza Factory	Thursday, November 24
Friday, December 9	Dairy Queen	Thursday, December 1

What if I forget to order by the deadline?

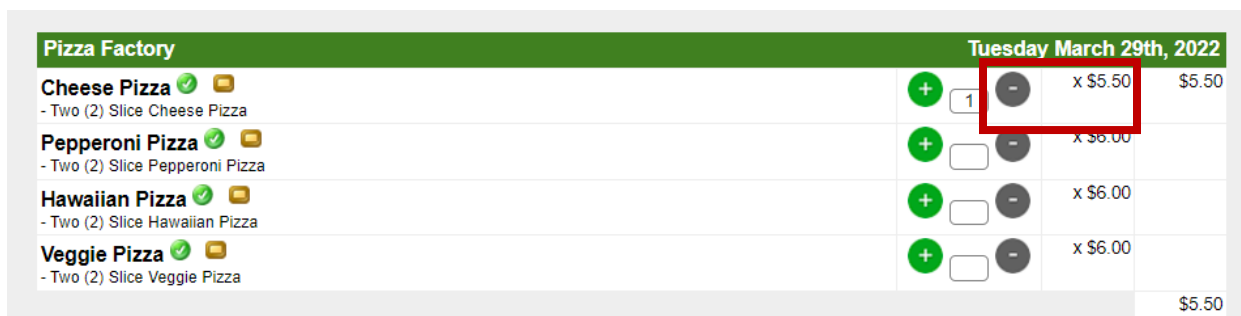
Each Hot Lunch Day, we will order a small amount of additional food to sell on the day of. Unfortunately, we cannot guarantee items will be available, as it will be sold first come, first served. Ordering online is the best option, as it guarantees choice and the best prices.

Can I change my order?

Yes, you can cancel your paid order or change any time before the order deadline.

Simply click the  button next to the number of your order (please see the red box on the screen shot below).

Don't forget to go to the bottom of the screen and click "Update Order & Proceed" to confirm the change. If you change or cancel an order, any remaining balance will be added to your account as a credit.



Can I request a refund or a credit for a submitted order?

Consistent with previous years, there are **no refunds or cancellations** after the order deadline. Because this is a Homma PAC fundraiser that supports the school community, we are not able to process refunds or change orders once they have been sent to our food vendors. We promise that any ordered food will not go to waste and will be shared with the school's students and staff.

If you would like to arrange to pick up your food from school, please reach out to us in advance. Please note that our volunteers make delivery to the classrooms their first priority. Thank you for your understanding.

What happens if my child is away from school on a Hot Lunch Day?

If your child is away, you can arrange for their order to go to their sibling or you can pick it up at school. To make these arrangements, please email the classroom teacher and copy the Homma Office (homma@sd38.bc.ca) before 10:00 AM. If you plan to pick up the food order, please come to the school at 12:15 PM.

If my family had a credit from last year, will it be applied to this year's account?

For all cancelled orders, we have applied a credit to your account. Unfortunately, the HotLunches.net site is not designed to show all of the transactions and credits assigned to each account in a user-friendly format, however, when you go to pay for your lunch orders, you should see that a credit is available.

What do I do if I have more questions or concerns?

Please do not contact the Hot Lunch Program vendors to make changes to your order. Please direct all questions to the Homma PAC (contacthommapac@gmail.com).

If you need assistance with ordering, or do not have regular access to the internet, please contact Homma PAC.