



## HOT LUNCH PROGRAM 2023-2024

UPDATED ON September 2024

Dear Homma Families,

With the start of this new school year, we are excited to launch the Homma PAC Hot Lunch Days!

If your family wants to participate in the Homma Hot Lunch Program, please set up an account on <https://homma.hotlunches.net/>.

All families, new and returning, must create a new account. If you had a previous account, it has been removed from the system to start this new school year. To register, you will need the school access code which is **HEHL**. Because we receive a large number of questions and have limited volunteers to help with responding to emails, we have compiled a list of common questions for your reference.

Our Hot Lunch Team has worked with a number of vendors to provide a range of food options (including vegetarian and vegan). As per the school policy, we ensure that all food options are nut-free. We do have ingredient information if needed, however, we are not able to guarantee that products are not subjected to cross-contamination while prepared. We do endeavour to provide a robust program with two to three hot lunch days per month, but we acknowledge that all offerings may not work for families. Most of the work to set up the Hot Lunch Program is completed in June, July and August, so we are able to gather feedback for the next school year.

We appreciate your generous support for our Homma Hot Lunch program because all of the funds raised go towards classroom equipment, computers, the Homma Garden, library books, educational workshops and school activities for our students.

If you have questions, please let us know.

Thank you,

Jodie Weiler and Jeff Anthony

On behalf of the Homma PAC

Email: [contacthommapac@gmail.com](mailto:contacthommapac@gmail.com)

# FREQUENTLY ASKED QUESTIONS

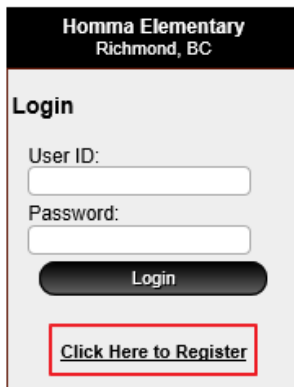
## How do I register?

We ask all families (new and returning) to create a new 2024/2025 school year account on <https://homma.hotlunches.net/>

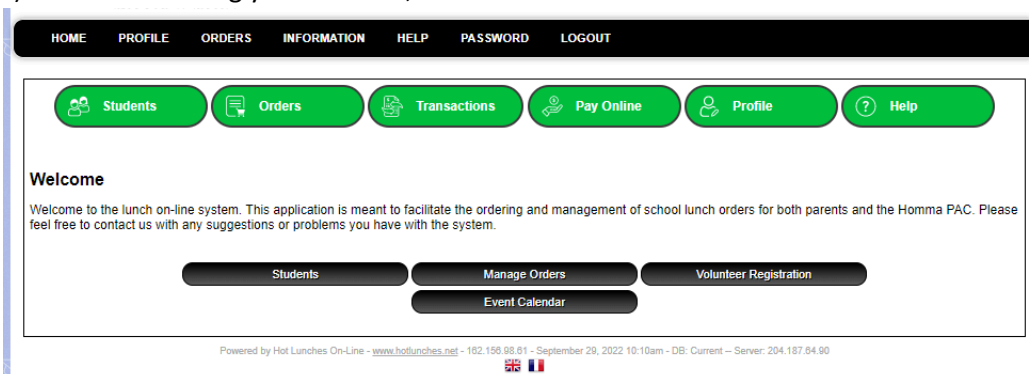
Please note all account information is removed from the system over the summer break. Accounts from the last school year (2023-2024) are no longer active.

You can create a Homma Hot Lunch account by using the following instructions:

- 1) Go to: [homma.hotlunches.net](https://homma.hotlunches.net)
- 2) Select “Click Here to Register” link (as shown below) and complete the form to register.



- 3) When registering for an account, you will need our school’s Access Code. **Homma’s code is HEHL.**
- 4) **Please remember your User ID, password and email address for future reference.** Use an email address that you regularly check as confirmations and reminders will be sent to your inbox.
- 5) Once you have registered, you will be able to add your child(ren) and specify their teacher and division by clicking the “**Students**” button. **Please ensure you select the correct classroom, as this is where the order will be delivered.**
- 6) After adding your children, click on “**Orders**”.



## How do I order?

- 1) Under your child(ren)'s name, click **"Order"** to select their hot lunch items. If you have more than one child you are ordering for, you need to create a separate order for each child.
- 2) Once you have selected your items, click **"Update Order & Proceed."**
- 3) All orders must be paid by **credit card**.
- 4) Check to ensure your "Order Status" is **"Paid."**
- 5) Next time you navigate to [homma.hotlunches.net](http://homma.hotlunches.net), just enter your login information and click the 'Login' button to access your account.

The screenshot shows the HotLunches.NET website interface. At the top left is the logo "HotLunches.NET MAKING HOT LUNCH SERVICE EASY FOR EVERYONE". To the right, it says "WELCOME" followed by a redacted name. Below the logo is a navigation bar with links: HOME, PROFILE, ORDERS, INFORMATION, HELP, PASSWORD, LOGOUT. Underneath is a section for "Hot Lunch: 2022 - 2023 Orders" with buttons for Students, Orders, Transactions, Pay Online, Profile, and Help. A message states: "Hot Lunch: 2022 - 2023 - Orders will be accepted between Thursday September 22nd, 2022 & Friday June 16th, 2023." The main content area is titled "On-Line Order Hot Lunch: 2022 - 2023" and is for "Mirabelle Reithmeier". It features two sections: "Pizza Factory" for "Friday October 7th, 2022" and "Takeya Sushi" for "Friday October 14th, 2022". Each section lists items with quantity selectors and prices.

Item	Quantity	Unit Price	Total Price
<b>Pizza Factory</b>			
<b>Cheese Pizza</b> (Two (2) Slice Cheese Pizza)	1	x \$6.50	\$6.50
<b>Pepperoni Pizza</b> (Two (2) Slice Pepperoni Pizza)		x \$6.50	
<b>Hawaiian Pizza</b> (Two (2) Slice Hawaiian Pizza)		x \$6.50	
<b>Veggie Pizza</b> (Two (2) Slice Veggie Pizza)		x \$6.50	
			\$6.50
If you are able to assist as a volunteer on this lunch day please check this box <input type="checkbox"/>			
<b>Takeya Sushi</b>			
<b>Cucumber Roll - 12 pieces</b>	1	x \$8.25	\$8.25
<b>California Roll - 8 pieces</b>		x \$8.25	
<b>Avocado Cucumber Roll - 8 pieces</b>		x \$9.50	
<b>Mini Chicken Teriyaki Don</b>		x \$8.75	
<b>Mini Beef Teriyaki Don</b>		x \$9.00	
<b>Mini Teriyaki Tofu Don</b>		x \$8.75	
			\$8.25
If you are able to assist as a volunteer on this lunch day please check this box <input type="checkbox"/>			

## When is the order deadline?

Orders are due on **Thursday** nights at **9:00 PM** one week prior to the hot lunch.

## When are the Hot Lunch Days?


Please note the following planned Hot Lunch Days for Term 1 (September to December). Term 2 & 3 dates will open in early January.

Hot Lunch Day	Vendor	Order Deadline (9 PM)
Friday, September 27	Pizza Factory	Thursday, September 19
Friday, October 4	Fortune Bamboo Kitchen	Thursday, September 26
Friday, October 11	Takeya Sushi	Thursday, October 3
Friday, October 18 <i>(note: Outdoor Ed for Grades 6&amp;7 don't place orders for them)</i>	Pizza Factory	Thursday, October 10
Friday, November 1	Takeya Sushi	Thursday, October 24
Friday, November 8	Fortune Bamboo Kitchen	Thursday, October 31
Friday, November 22	Pizza Factory	Thursday, November 14
Friday, November 29	Subway	Thursday, November 21
Friday, December 6	Fortune Bamboo Kitchen	Thursday, November 28
Friday, December 13	Pizza Factory	Thursday, December 5

## What if I forget to order by the deadline?

Each Hot Lunch Day, we will order a small amount of additional food to sell on the day of. Unfortunately, we cannot guarantee items will be available, as it will be sold first come, first served. Ordering online is the best option, as it guarantees choice and the best prices.

## Can I change my order?

Yes, you can cancel your paid order or change any time before the order deadline. Simply click the  button next to the number of your order (please see the red box on the screen shot below). Don't forget to go to the bottom of the screen and click **"Update Order & Proceed"** to confirm the change. If you change or cancel an order, any remaining balance will be added to your account as a credit.



## **Can I request a refund or a credit for a submitted order?**

Consistent with previous years, there are **no refunds or cancellations** after the order deadline. Because this is a Homma PAC fundraiser that supports the school community, we are not able to process refunds or change orders once they have been sent to our food vendors. We promise that any ordered food will not go to waste and will be shared with the school's students and staff.

If you would like to arrange to pick up your food from school, please reach out to us in advance. Please note that our volunteers make delivery to the classrooms their first priority. Thank you for your understanding.

## **What happens if my child is away from school on a Hot Lunch Day?**

If your child is away, you can arrange for their order to go to their sibling or you can pick it up at school. To make these arrangements, **please email the Homma Office ([homma@sd38.bc.ca](mailto:homma@sd38.bc.ca)) before 10:00 AM**. If you plan to pick up the food order, please come to the school at 12:15 PM.

## **If my family had a credit from last year, will it be applied to this year's account?**

For all cancelled orders, we will apply the credit to your account once you have re-registered. Unfortunately, the HotLunches.net site is not designed to show all of the transactions and credits assigned to each account in a user-friendly format, however, when you go to pay for your lunch orders, you should see that a credit is available.

## **What do I do if I have more questions or concerns?**

Please do not contact the Hot Lunch Program vendors to make changes to your order. Please direct all questions to the Homma PAC ([contacthommamac@gmail.com](mailto:contacthommamac@gmail.com)).

If you need assistance with ordering, or do not have regular access to the internet, please contact the Homma PAC.